

Managing Credited Interest



The following setup can be performed in order to credit the interest, This can be useful if a client was refunded the amount of an overpayment but was not given the interest.

Credited Interest is available for Open Cash Credit (OCH) transactions only.

Creating A/R Class Codes for Credited Interest

The first step is to create the required A/R Class Codes for Credited Interest or to ensure that they are created. A/R Class Codes for the following transaction types are required:

- ICR Interest Credited: The interest on the refund is automatically transferred to this A/R Class
- OCH Open Cash Credit: An A/R Penalty Interest Method is required for this class code.

Credited Interest

You need to create an A/R Class Code for Credited Interest. The transaction type is Interest Credited. No Interest or Penalty method is associated with this A/R Class Code.

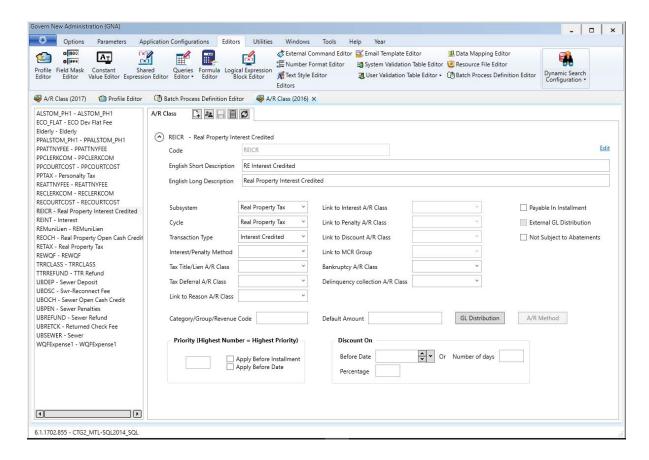
To create an A/R Class for Credited Interest:

- 1. Launch GNA.
- 2. Select Application Configurations > Accounts Receivable > A/R Class.
- 3. Click **New** to create a new A/R Class Code.

© 2017 Govern Page 85

Accounts Receivable





- 4. Enter a unique set of characters to identify the A/R Class Code in the **Code** parameter.
- Enter description in the Short and Long Description fields.
- 6. Select the subsystem from the **Subsystem** drop-down list.
- 7. Select a cycle code from the **Cycle** drop-down list.
- 8. Complete additional parameters as required.
- 9. Click Save.

Page 86 © 2017 Govern



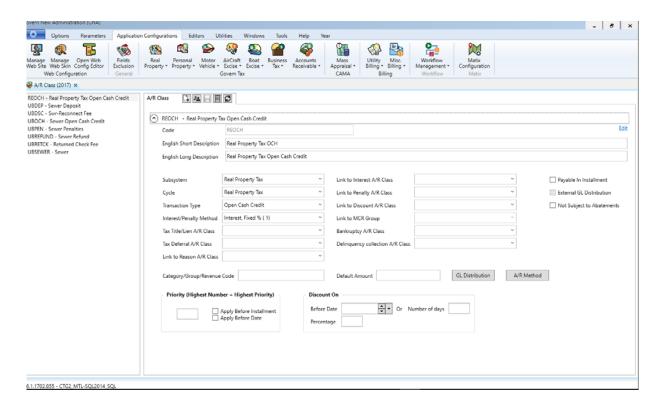
Open Cash Credit

Because Credited Interest is available for Open Cash Credit (OCH) an A/R Class Code for OCH transaction with interest must be created.

Note: Only the standard interest methods can be used. Credited Interest is not available for the custom interest methods.

To create an A/R Class for Credited Interest:

- 1. Launch GNA.
- 2. Select Accounts Receivable > A/R Class.
- 3. Click **New** to create a new A/R Class Code.



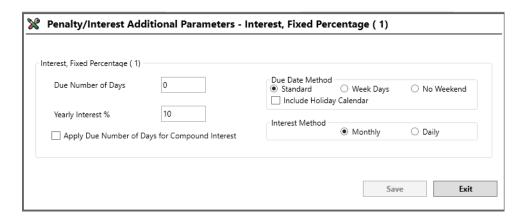
- 4. Enter a unique set of characters to identify the A/R Class Code in the **Code** parameter.
- 5. Enter description in the **Short** and **Long Description** fields.

© 2017 Govern Page 87

Accounts Receivable



- 6. Select the subsystem from the **Subsystem** drop-down list.
- 7. Select a cycle code from the **Cycle** drop-down list.
- 8. Select an interest and penalty method from the **Interest / Penalty** drop-down list.
- 9. Select the **A/R Method** button to complete the **Penalty / Interest** parameters.



10. Enter the amount of interest and the Due Date Method.

Note: Fields vary according to the method selected.

- 11. Click **Save** on the Interest Penalty window.
- 12. Click Save on the A/R Class window.

Creating a Transaction with Credited Interest

Credited Interest is created for overpayments.

The amount of the overpayment is displayed as an Open Cash Credit in Govern Accounts Receivable.

In the following screen shot an example of an overpayment of \$113.97 on a Real Estate bill is shown.

To view the Open Cash Credit:

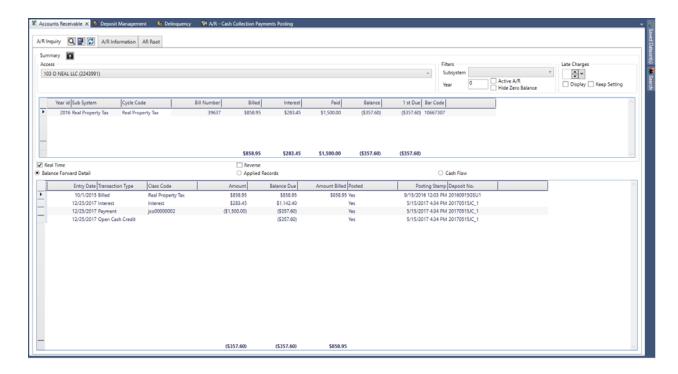
- 1. Launch Govern.
- 2. Open a Profile that contains Accounts Receivable.

Page 88 © 2017 Govern



Managing Credited Interest

- 3. Open the Accounts Receivable form.
- 4. Perform a search to retrieve the applicable record.



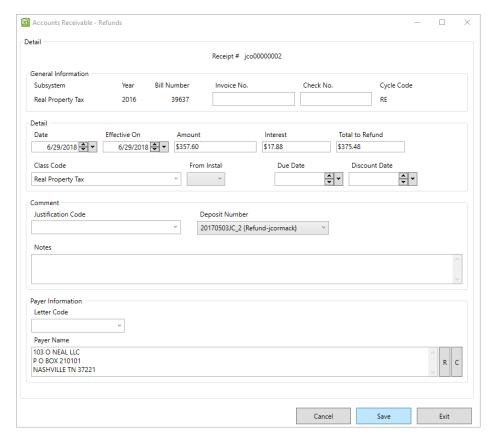
The Payment and Open Cash Credit must be posted before you can create a Refund.

5. Right click on the payment to open the Refund form.

© 2017 Govern Page 89

Accounts Receivable





The interest accrued on the overpayment is displayed in the **Interest** field on the Refund form.

- 6. Enter the deposit number for the refund in the **Deposit Number** field.
- 7. Click Save.

The Credited Interested is displayed in A/R Inquiry.

Page 90 © 2017 Govern