



HARRIS
GOVERN



201-all-eGov-Allow Online Prepayments

Govern V6

Release 5.1/6.0/6.1 Version 1

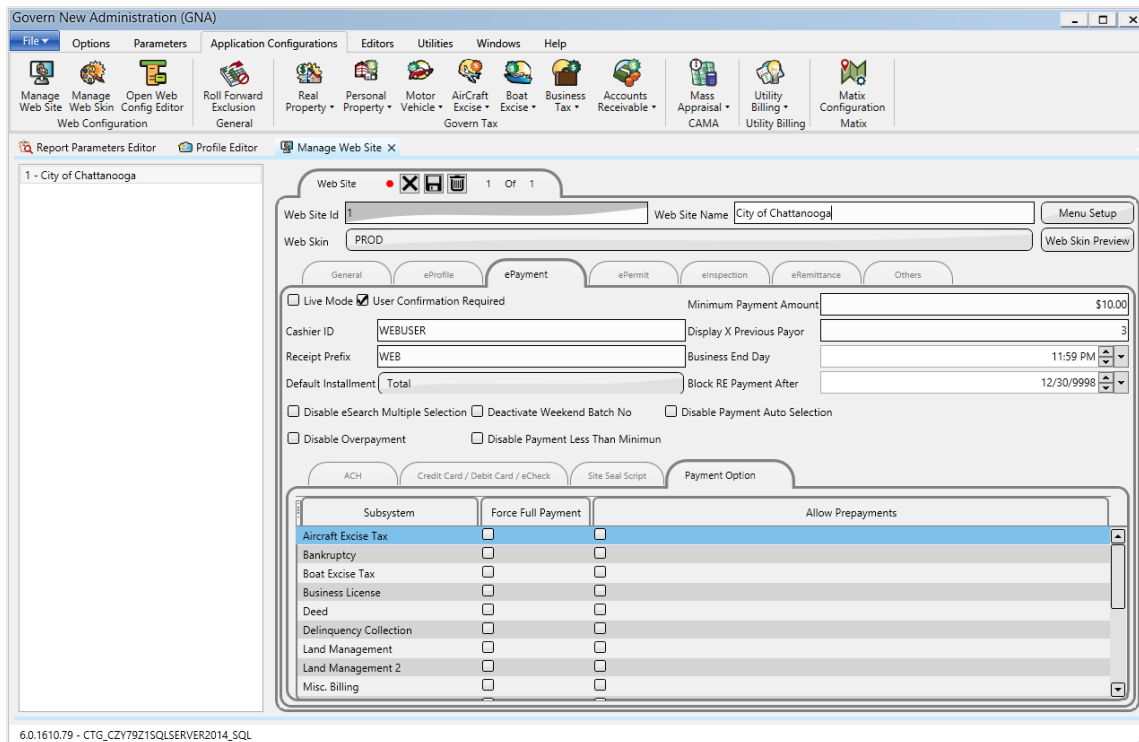
Last Revision Update: 11/23/2016

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OVERVIEW

Users of Governs' eGovern – Public Self Service Portal (Release 5.1.1407), that are using eRemittance to submit their filings online, are able to search for a **zero balance** AR record. This search can be performed via a P_ID, NA_ID, ST_ID, and so on. Once located, with the new feature enabled, they are able to make a prepayment towards the account through the selected AR_ID item. Previously a prepayment on a zero balance AR record was not possible through the *eGovern-Self Service Portal*.



Subsystem	Force Full Payment	Allow Prepayments
Aircraft Excise Tax	<input type="checkbox"/>	<input type="checkbox"/>
Bankruptcy	<input type="checkbox"/>	<input type="checkbox"/>
Boat Excise Tax	<input type="checkbox"/>	<input type="checkbox"/>
Business License	<input type="checkbox"/>	<input type="checkbox"/>
Deed	<input type="checkbox"/>	<input type="checkbox"/>
Delinquency Collection	<input type="checkbox"/>	<input type="checkbox"/>
Land Management	<input type="checkbox"/>	<input type="checkbox"/>
Land Management 2	<input type="checkbox"/>	<input type="checkbox"/>
Misc. Billing	<input type="checkbox"/>	<input type="checkbox"/>

Business Rules

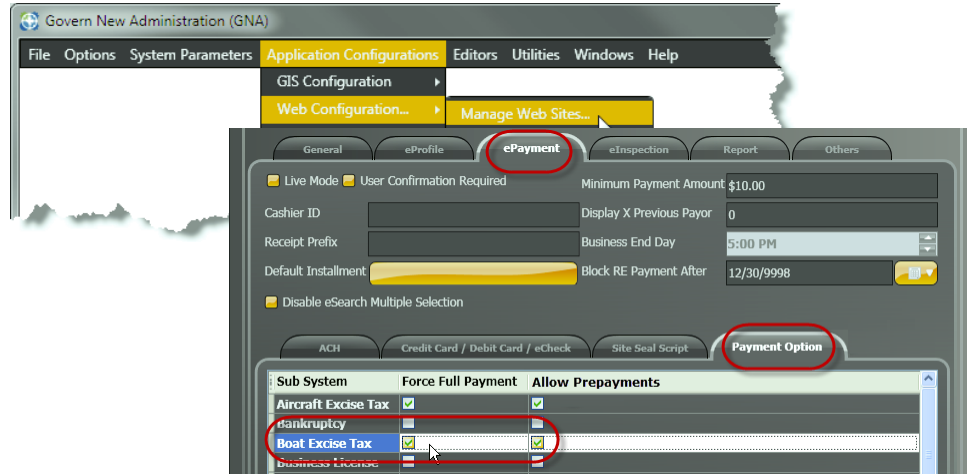
This eGovern modification allows for Prepayments to be made to RE taxes online even if there is a zero balance. Prepayment will be made by the AR subsystem only if an AR record exists; i.e. no AR record, no voluntary payment.

This Prepayment functionality for RE taxes functions in the same manner online as it does for Govern. Online prepayments are processed and distributed in the same way as they are processed and distributed within the Govern system.

CONFIGURATION

Configuring ePayment – Payment Options

This enhancement is enabled in the Manage Web Site form in the *Govern New Administration (GNA)* form.

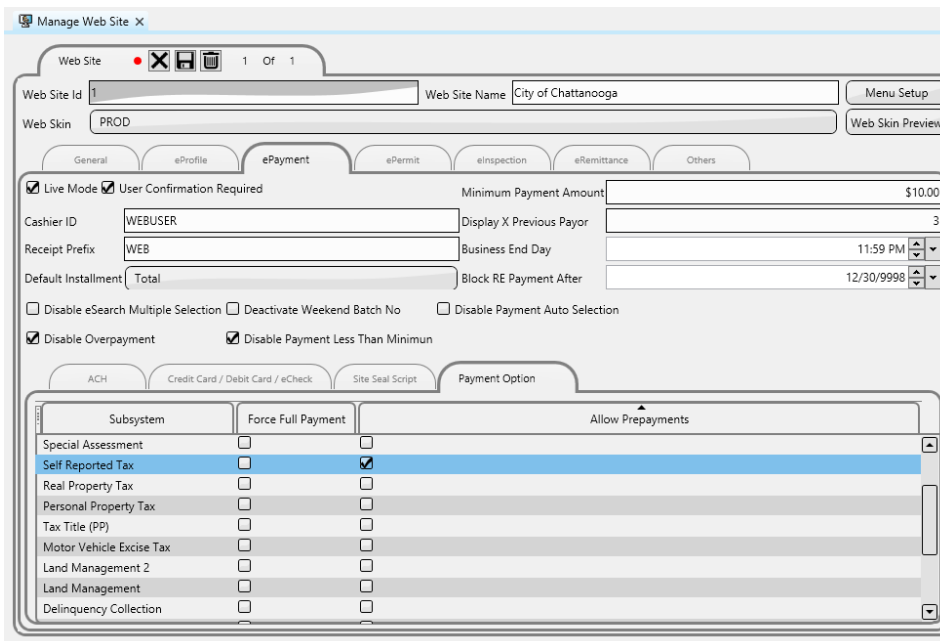


To enable this feature in **Govern Release 5.1...**

1. In GNA, select *Application Configuration > Web Configuration... > Manage Web Sites...*
2. In the Web Site form click the ePayment tab to display available options.
3. Locate the **Payment Option** tab and click the checkbox to activate the option by subsystem.

To enable this feature in **Govern Release 6.0 or greater...**

1. In GNA, select *Application Configuration (tab) > Web Configuration (group) > Manage Web Site.*
2. In the Web Site form click the ePayment tab.
3. Click the **Payment Option** tab and click the checkbox to activate the option by subsystem.



Dynamic Search Configuration

A requirement of the feature is that the Dynamic Search (eSearch), must return an AR_ID in order to apply the amount that will be paid. This is dependent upon the user's requirements and a custom SQL statement designed. The following is an example of an SQL "SELECT" statement that is used to retrieve an AR_ID.

Sample Query

```
SELECT P_ID, AR_ID, SUB_SYSTEM, YEAR_ID
FROM AR_MASTER
WHERE P_ID=@pcparcelid_0
      AND AR_ID IN
      (SELECT AR_ID FROM AR_DETAIL GROUP BY AR_ID)
```

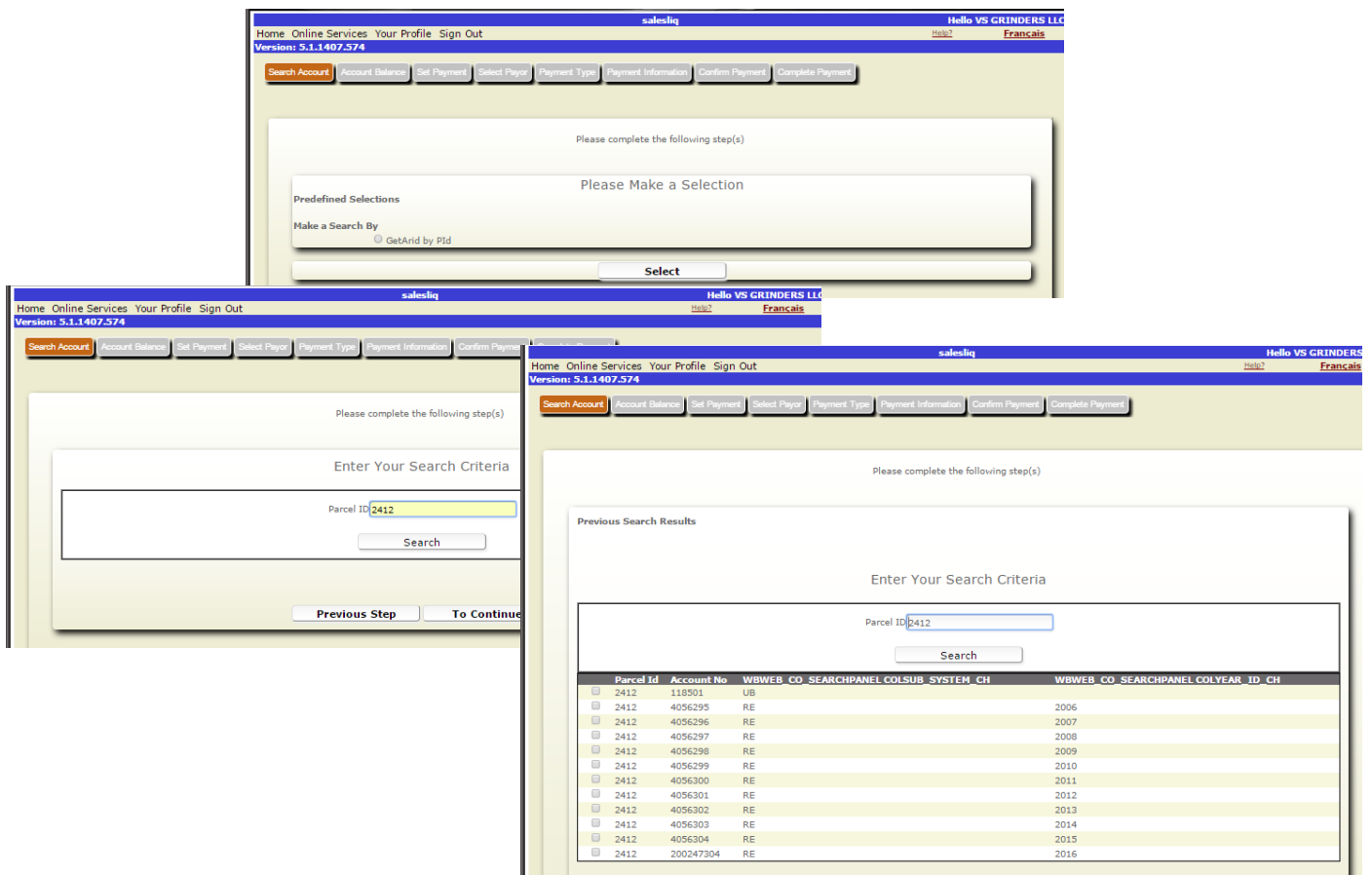
Presentation in eGovern

When the **Allow Prepayments** option is enabled in the Govern New Administration (GNA), users are now able to make a prepayment.

Making a Prepayment through the eGovern – Self Service Portal

To make an ePayment in the eGovern – Self Service Portal...

1. Log in to the account.
2. Perform a search for the account that a payment will be made to; the balance is displayed in the next screen.



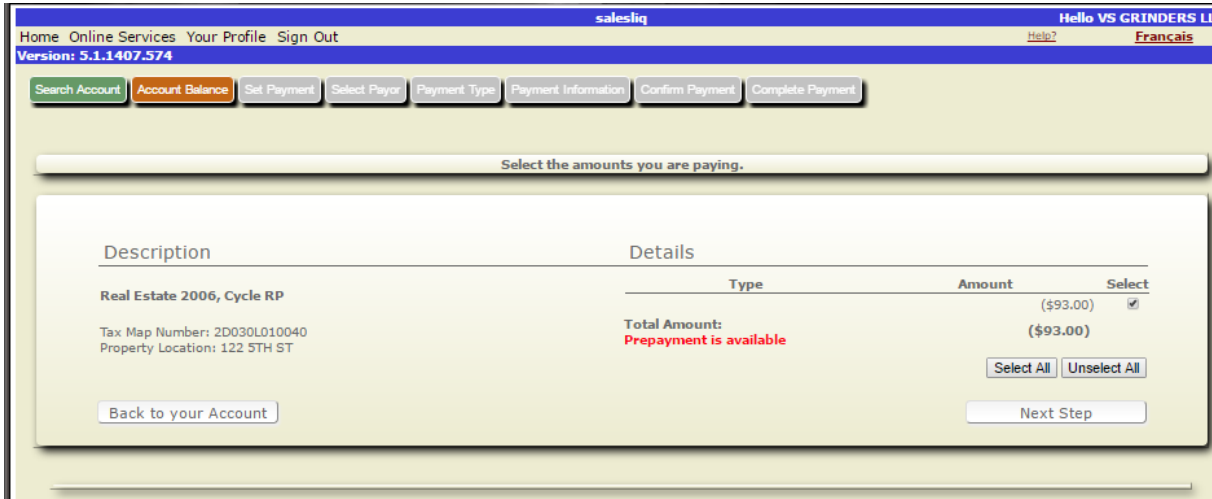
The screenshots show the following steps in the eGovern Self Service Portal:

- Initial Screen:** The user is prompted to "Please complete the following step(s)" and "Please Make a Selection". A "Predefined Selections" box shows "Make a Search By" with a radio button selected for "GetArId by PId". A "Select" button is visible.
- Search Criteria Entry:** The user enters "2412" in the "Parcel ID" field and clicks the "Search" button. The "Previous Step" and "To Continue" buttons are visible at the bottom.
- Search Results:** The "Previous Search Results" section displays a table of results for Parcel ID 2412.

Parcel Id	Account No	WBWEB CO	SEARCHPANEL COL	SUB SYSTEM	CH	WBWEB CO	SEARCHPANEL COL	YEAR ID	CH
2412	118301	UB							
2412	4056295	RE						2006	
2412	4056296	RE						2007	
2412	4056297	RE						2008	
2412	4056298	RE						2009	
2412	4056299	RE						2010	
2412	4056300	RE						2011	
2412	4056301	RE						2012	
2412	4056302	RE						2013	
2412	4056303	RE						2014	
2412	4056304	RE						2015	
2412	200247304	RE						2016	

When the *Allow prepayments* option is enabled for the subsystem, the system will display the following user editable message: **Prepayment is available**. This will occur even when the balance on the account displays zero.

Previously, when the system obtains a Credit Balance, a screen such as the following is displayed.

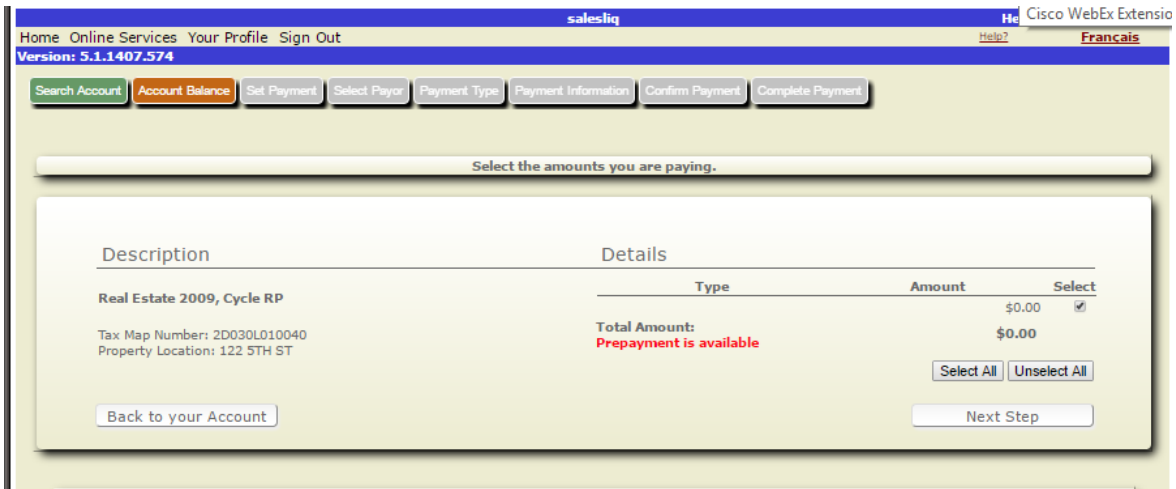


The screenshot shows the 'salesliq' payment interface. The top navigation bar includes 'Home', 'Online Services', 'Your Profile', and 'Sign Out'. The user is logged in as 'Hello VS GRINDERS LI'. The version is '5.1.1407.574'. The main menu includes 'Search Account', 'Account Balance', 'Set Payment', 'Select Payor', 'Payment Type', 'Payment Information', 'Confirm Payment', and 'Complete Payment'. The 'Account Balance' tab is selected, showing a table with the following data:

Description	Details	Type	Amount	Select
Real Estate 2006, Cycle RP			(\$93.00)	<input checked="" type="checkbox"/>
Tax Map Number: 2D030L010040 Property Location: 122 5TH ST		Total Amount:	(\$93.00)	

The message 'Prepayment is available' is displayed in red text. Below the table are buttons for 'Select All', 'Unselect All', 'Back to your Account', and 'Next Step'.

Now, when the system displays a **zero balance** available screen, below, note the **Prepayment is available** message indicating that the option for prepayment is still available.



The screenshot shows the 'salesliq' payment interface with a zero balance. The top navigation bar and user information are the same as the previous screenshot. The 'Account Balance' tab is selected, showing a table with the following data:

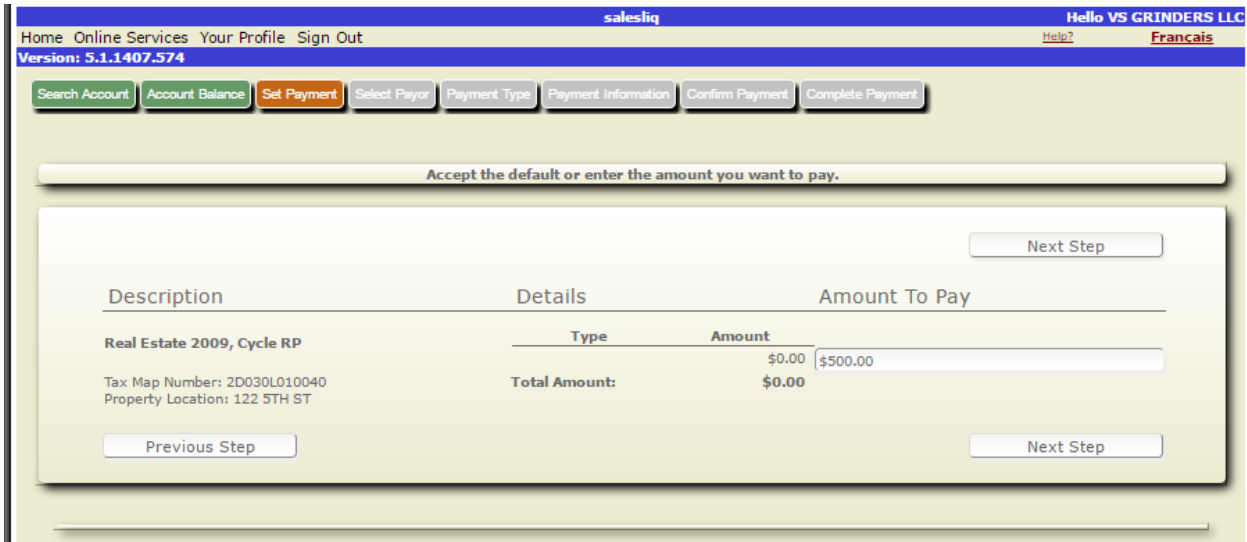
Description	Details	Type	Amount	Select
Real Estate 2009, Cycle RP			\$0.00	<input checked="" type="checkbox"/>
Tax Map Number: 2D030L010040 Property Location: 122 5TH ST		Total Amount:	\$0.00	

The message 'Prepayment is available' is displayed in red text. Below the table are buttons for 'Select All', 'Unselect All', 'Back to your Account', and 'Next Step'.

- In this screen, the payment amount is set, the ePayment flow continues as in previous eGovern versions. Click *Next Step*.

Entering a Payment

4. In the following screen, a payment of \$500.00 is entered.



salesliq Hello VS GRINDERS LLC

Home Online Services Your Profile Sign Out [Help?](#) [Français](#)

Version: 5.1.1407.574

Search Account Account Balance **Set Payment** Select Payor Payment Type Payment Information Confirm Payment Complete Payment

Accept the default or enter the amount you want to pay.

Next Step

Description	Details	Amount To Pay
Real Estate 2009, Cycle RP	Type	Amount
Tax Map Number: 2D030LD10040 Property Location: 122 5TH ST	Total Amount:	\$0.00 \$500.00

Previous Step Next Step

Once the payment has been transacted, the ePayment flow continues as normal.

APPENDIX

Tables

The following table(s) are implicated in the implementation of this feature:

- AR_MASTER.AR_ID
- AR_MASTER.P_ID
- AR_MASTER.SUB_SYSTEM
- AR_MASTER.YEAR_ID